



Information For Advocates, Social Service Agencies And Other Third Parties

Getting A Replacement Social Security Card

If your clients need a replacement Social Security card, they must show us documents to prove their:

- Identity;
- Age; and
- U.S. citizenship or lawful immigration status.

Before sending clients to a Social Security office, please direct them to **www.socialsecurity.gov**. There, your clients will find a list of documents they must bring to our office. That way your clients will save time.

The parts of the Social Security website that offer the most relevant details include:

- Documents You Need For A Social Security Card (**www.socialsecurity.gov/ssnumber/ss5doc.htm**);
- Frequently Asked Questions (**www.socialsecurity.gov/faqs**); and
- Get A Publication (**www.socialsecurity.gov/pubs**).

Your clients also may want to take a look at the specific online fact sheets and publications that address the requirements for getting a replacement card. Also available at **www.socialsecurity.gov**, they include:

- *U.S. Citizen/Adult — Replacement Social Security Card* (SSA Publication No. 05-10512);
- *U.S. Citizen/Child — Replacement Social Security Card* (SSA Publication No. 05-10514); and
- *Non-U.S. Citizen/Adult — Replacement Social Security Card* (SSA Publication No. 05-10515).

Employers and third parties can find out how to verify Social Security numbers at **www.socialsecurity.gov/employer**.

All documents submitted must be either originals or copies certified by the issuing agency. We cannot accept photocopies or notarized copies of documents.